CSCI 5541: Natural Language Processing

Lecture 14: Ethics and Safety

Karin de Langis https://karinjd.github.io/



Many slide borrowed by Carlos Guestrin



Outline

Introduction and Sociotechnical Perspective

Calibration and Fairness

Debiasing techniques in NLP systems

Explainability and Transparency

Interpretability and Adversarial Attacks

Privacy

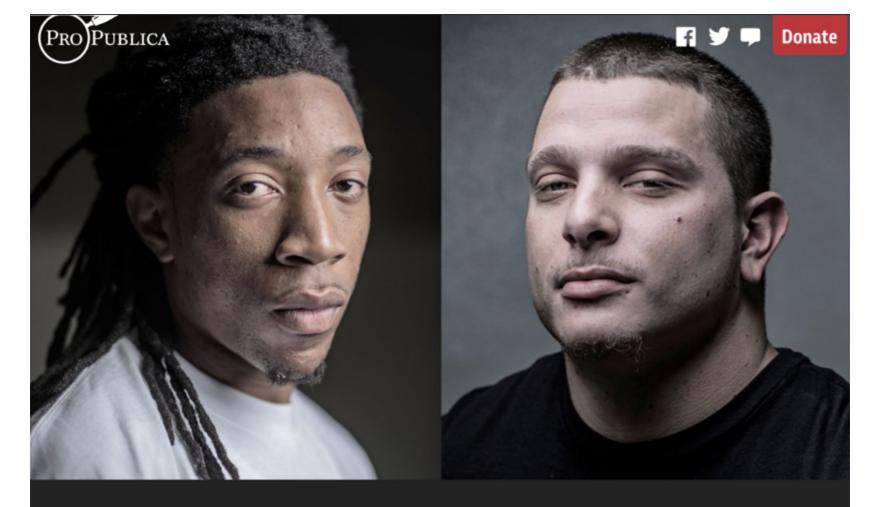


Are Emily and Greg More Employable than Lakisha and Jamal?

[Bertrand & Mullainathan '03]

JAMAL JOHNSON
EDUCATION: IVY LEAGUE U (4.0 GPA)
SKILLS
HOBBIES
CERTIFICATIONS





Machine Bias

There's software used across the country to predict future criminals. And it's biased against blacks.

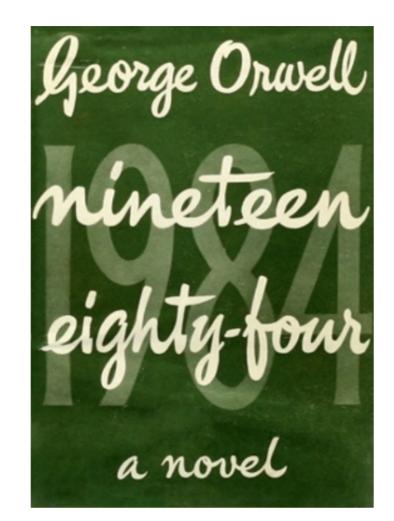
by Julia Angwin, Jeff Larson, Surya Mattu and Lauren Kirchner, ProPublica

May 23, 2016





Trade-Off: Privacy and Surveillance



1984 Here's how it all goes down: 4 Love Nest 3 Julia **Winston Smith** 1 **2** Journal We meet Winston, a Winston and Julia fall in Winston copes with Winston becomes love and meet in secret citizen of Oceania. his misery by writing attracted to Julia at work. where they believe who works at the in a secret journal Winston fears she is a they're unwatched. Ministry of Truth. when the telescreens member of the Thought are not watching. Police until she slips him a love note. 6 6 **B** Reconditioned **O'Brien** Room 101 7 Surveillance Winston is drawn to the **O'Brien tortures** In the end, Julia and O'Brien turns out to be Winston in Room Winston are turned revolutionary a member of the Thought 101. Faced with his back into true Brotherhood. He then Police. Winston and Iulia deepest fear, rats, members of the seeks out their leader. are arrested and find Winston tells Party. They now O'Brien, who plans to that their room was ignore each other as O'Brien to torture share the Brotherhood's being watched. Julia instead. if nothing happened. manifesto. © 2016 SHMOOP UNIVERSITY. ALL RIGHTS RESERVED.



Trade-Off: Privacy and Surveillance

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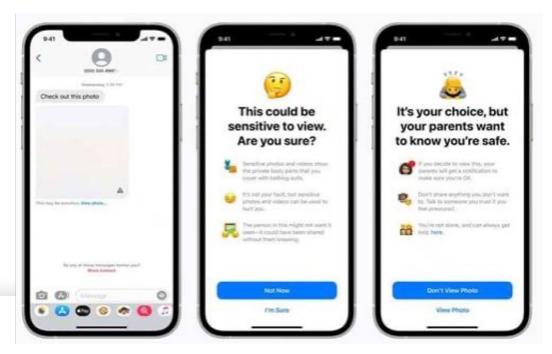
BREAN BARRETT LILY WAY NEWMAN | RECURITY REP 3, 2021 12:58 PM

Apple Backs Down on Its Controversial Photo-Scanning Plans

A sustained backlash against a new system to look for child sexual abuse materials on user devices has led the company to hit pause.



Privacy advocates and security researchers are cautiously optimistic about the paules. PHOTOSRAPH : JUSTEN SULLEVAR/SETTY ERASES.



Biased Decisions



 software engineer jobs
 X
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 Q All
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About 891,000,000 results (1.11 seconds)

Ad · https://www.findyourohio.com/software/engineer

Software Engineer Jobs - We Do The Job Hunting For You

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View our open jobs in San Bruno. Apply online today. Search by location, title, seniority and more. Find A Branch. Search Jobs. Services: Resume Builder, Find Hourly & Salary Jobs. Salaries for job seekers · Ready to work · Career resources · Resume builder

Ads targeted (using ML) based on predicted features of users...

Some users don't get the "opportunity" of the ad...

CSCI 5541 NLP



Manipulation of Behavior



EXPLAINER

How "engagement" makes you vulnerable to manipulation and misinformation on social media

Algorithms that rank and recommend posts based on "likes," shares and comments tend to amplify low-quality content

By FILIPPO MENCZER PUBLISHED SEPTEMBER 18, 2021 9:00PM (EDT)





Automation and Employment

= TIME

SPOTLIGHT STORY UKRAINIAN WOMEN ARE MOBILIZING BEYOND THE BATTLESIGNOIN

SUBSCI

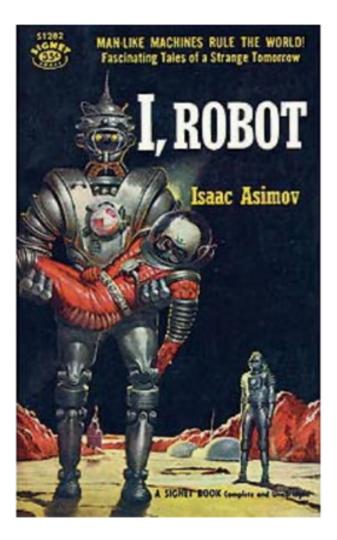
I Worked at an Amazon Fulfillment Center; They Treat Workers Like Robots







Decisions by Proxy



The Three Laws of Robotics

I – A robot may not injure a human being, or, through inaction, allow a human being to come to harm.

2 – A robot must obey the orders given it by human beings except where such orders would conflict with the First Law.

3 – A robot must protect its own existence as long as such protection does not conflict with the First or Second Law.

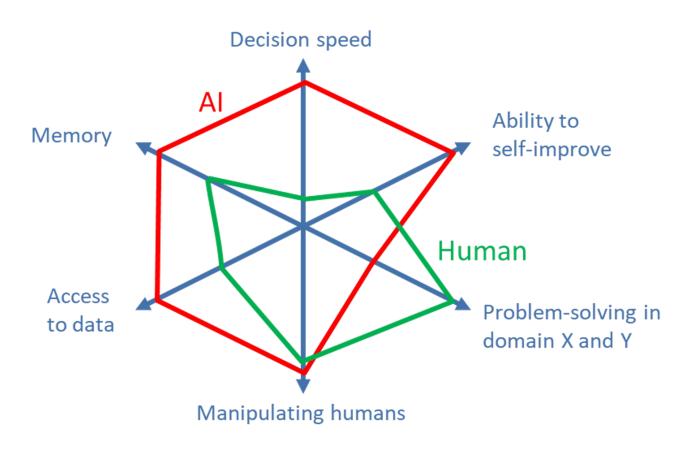
Handbook of Robotics, 56th Edition, 2038 A.D.







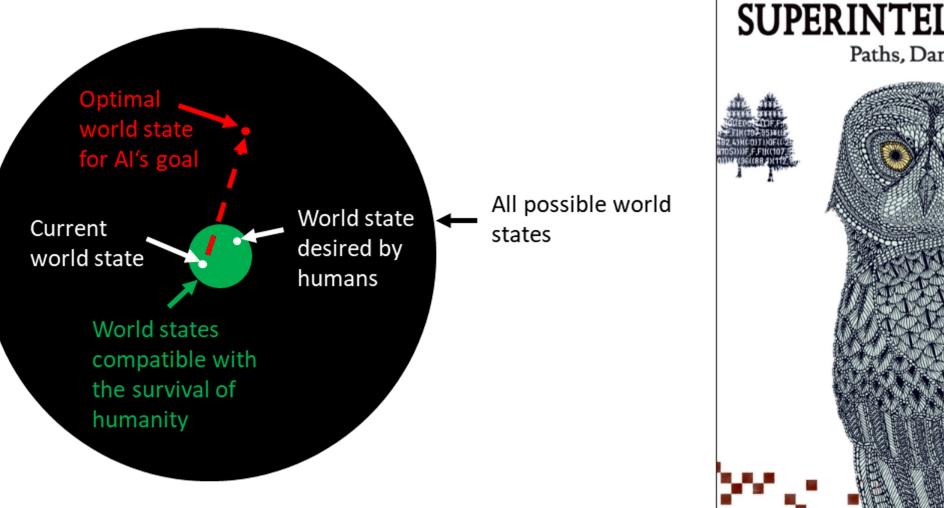
Existential Risk



... **NICK BOSTROM** SUPERINTELLIGENCE Paths, Dangers, Strategies



Existential Risk



NICK BOSTROM SUPERINTELLIGENCE Paths, Dangers, Strategies

...

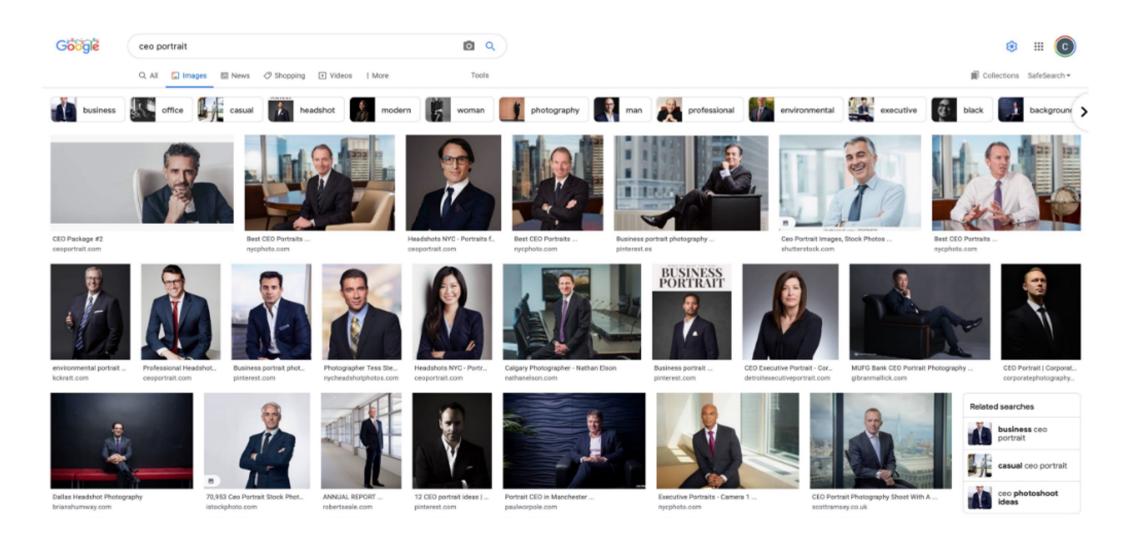


You will be a decision-maker in these ethical concerns





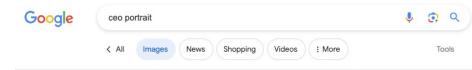
ML perpetuates stereotypes...

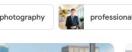


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ML perpetuates stereotypes... (Nov 16, 2023)





Alamy



Headshots New York Best CEO Portraits

www.portrait-execut...

Modern headshots ..



Headshot female corporate hi-res s...



Headshots New York



Pinterest

ceo www.ceoportrait.com

Headshots NYC - Po...





Headshots New York Best CEO Portraits ...











Ceo Portrait Projects | Photos, vide...









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SafeSearch -

female cer

Shutterstock 147,942 Ceo Portrait Images, Stock ...





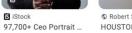
Behance CEO Profile Shoot : Bharti AXA GI Pvt ...



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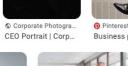




KK kc kratt photography

environmental portrai...





HeadShots Inc

CEO Headshot Examples....



Business portrait photography



executive



www.portrait-executive.com









Headshots New York

Best CEO Portraits ...

photoshoot

Professional Heads...



HeadShots Inc

CEO Headshot Examples,...













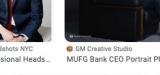
HeadShots Inc

CEO Headshot Example...

Executive Portrait P...

Corporate Photogra...







Color film was built for white people. Here's what it did to dark skin.

The biased film was fixed in the 1990s, so why do so many photos still distort darker skin?

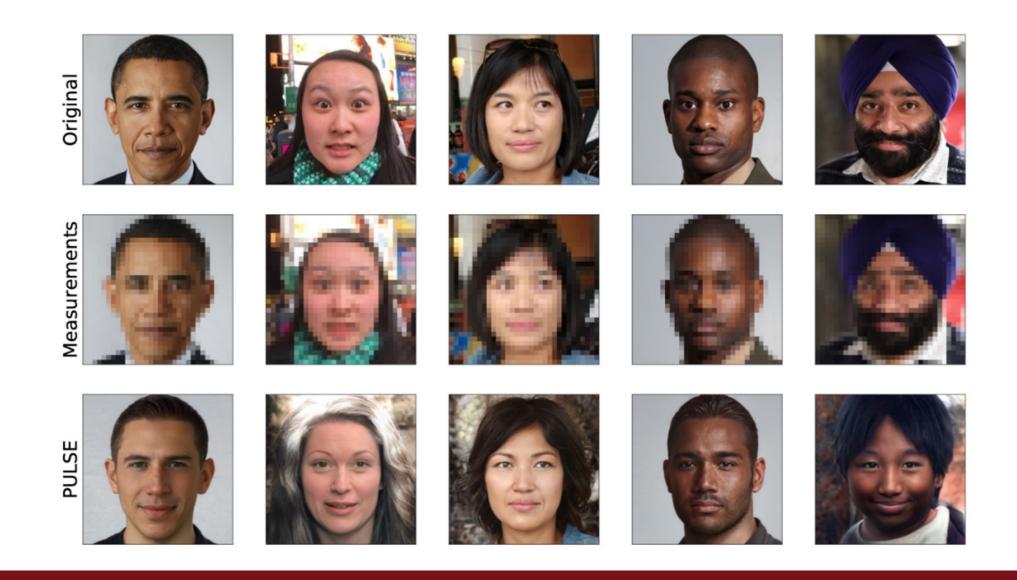
By Estelle Caswell @estellecaswell estelle.caswell@vox.com Sep 18, 2015, 10:00am EDT



https://www.vox.com/2015/9/18/9348821/photography-race-bias



These biases show up in ML...



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And, it's not just about diversity or coverage in the data we collect...

Must ensure all development decisions reflect values we want the model to exhibit

Sociotechnical Perspective



Speech Recognition and African American Vernacular English (AAVE)

The New York Times

There Is a Racial Divide in Speech-Recognition Systems, Researchers Say

Technology from Amazon, Apple, Google, IBM and Microsoft misidentified 35 percent of words from people who were black. White people fared much better.

🛱 Give this article 🔗 🗍



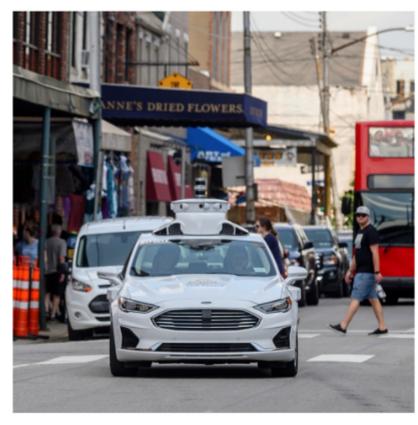
Amazon's Echo device is one of many similar gadgets on the market. Researchers say there is a racial divide in the usefulness of speech recognition systems. Grant Hindsley for The New York Times

- Personal assistants are becoming ubiquitous and often useful
- Study showed recognition accuracy much lower for black people
- □ For whom should we optimize performance?
 - How do we prioritize?
 - Is AAVE more or less important than accents of Hispanics or people from the South?
 - o Who decides?
 - How do we achieve the desired performance?





Autonomous Cars and the Trolley Problem



https://nytimes.com/2019/07/17/business/ self-driving-autonomous-cars.html

Autonomous vehicles could save lives

 1.25 million traffic fatalities globally in 2013

 Who makes life-or-death decisions for autonomous cars? How?

- Go faster in a windy deserted road at a higher risk to self
- Merge faster in a highway at higher risk to others
- o Hit a pedestrian or swerve down a cliff



Image Captioning and Gender





A politician receives a gift from A collage of different colored ties politician.

on a white background.





Silhouette of a woman practicing Aerial view of a road in autumn. yoga on the beach at sunset.



a young girl sitting at a man is standing next to table with a cup of cake. a train.

ClipCap (Mokady, Hertz, Bermano 2021)

- Captioning can give blind and low-vision people access to information
 - But, models cannot predict gender identity. And, model's Ο gender prediction is biased by assumptions of labelers
- However, sighted individuals make assumptions and inferences. Not including gender prediction could limit access to information needs and perspectives of different individuals may be in conflict
 - But, models cannot predict gender identity
 - How do you make this tradeoff? Ο
 - Who should make this decision?
 - How should the user receive this information?



Machine Translation and Gender

≡ Google Translate	
🗙 Text Documents	
ENGLISH - DETECTED ENGLISH SPANISH V +	- GERMAN FRENCH PORTUGUESE V
The doctor called the nurse. \times	0 médico chamou a enfermeira. 🛱
I 28 / 5000 🖉	•) [] / <

If >50% of doctors are male in the dataset, all instances of "doctor" translated to male form

- Translations can perpetuate
 stereotypes. Even with infinite and
 representative data, this issue will not
 be resolved
- Really complex user experience, since user may not even know about gendered languages
- How do we resolve this conflict with a simple user experience?





Large-language models are incredibly powerful

Create a syllabus for a 10-week university course on the ethics of AI.

Course Title: Ethics of Artificial Intelligence

Course Description:

This course provides an overview of the ethical issues raised by the development and deployment of artificial intelligence (AI) technologies. The course will examine the ethical principles and frameworks that guide the design and implementation of AI systems, including issues related to bias, privacy, autonomy, responsibility, and the social and economic impacts of AI. Students will learn to analyze and evaluate the ethical implications of real-world AI applications and to develop ethical guidelines for the responsible use of AI.

Course Goals and Objectives:

- Understand the ethical principles and frameworks that guide the development and deployment of AI technologies
- Develop critical thinking skills to evaluate the ethical implications of real-world AI applications
- Explore the social and economic impacts of AI on individuals, organizations, and society
- Develop ethical guidelines for the responsible use of Al

Week-by-Week Syllabus:

Week 1: Introduction to Ethics of AI

- Introduction to the course
- Overview of the ethical issues raised by AI technologies
- * Key ethical principles and frameworks for AI design and implementation

Week 2: Bias in Al

- * Understanding bias and its impact on AI
- Types of bias in AI, including algorithmic bias and data bias
- Techniques for mitigating bias in AI

Week 3: Privacy and Security in Al

OpenAl GPT4

□ Impressive results on a wide range of tasks

o Space is dominated by large companies

OpenAI/Microsoft, Google, Meta..

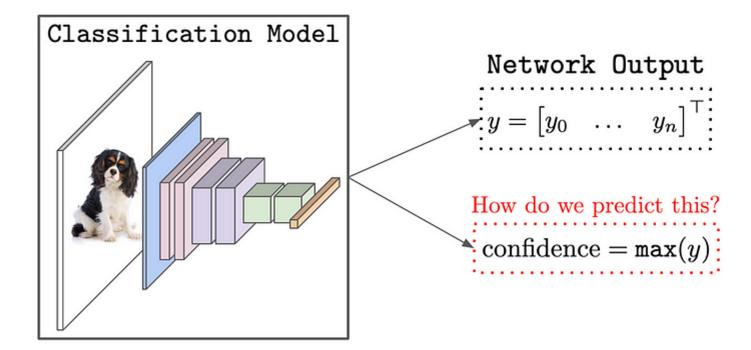
- o Should others have access?
- Break the dominance of large companies
- Enable significant research on LLMs and on Al safety
 - □ Should we have released the model?
 - Who should have access to this technology? Who decides?



Techniques for sociotechnical AI

- Calibration and Fairness
- Debiasing techniques in NLP systems
- Explainability and Transparency
- Interpretability
- Adversarial Attacks
- Privacy

Calibration and Fairness





Calibrated Predictions Intuition

People make predictions all the time

- o "Don't worry... I'm 90% sure there will be croissants left."
- But, are there croissants left 90% of the times I say this???
- Calibration: Whenever you say outcome z is true 80% of time, then p(z=1) = 80%
 - We want predictions to align with frequency of events!
 - Good machine learning practices often lead to nearly calibrated classifiers (or after post processing)

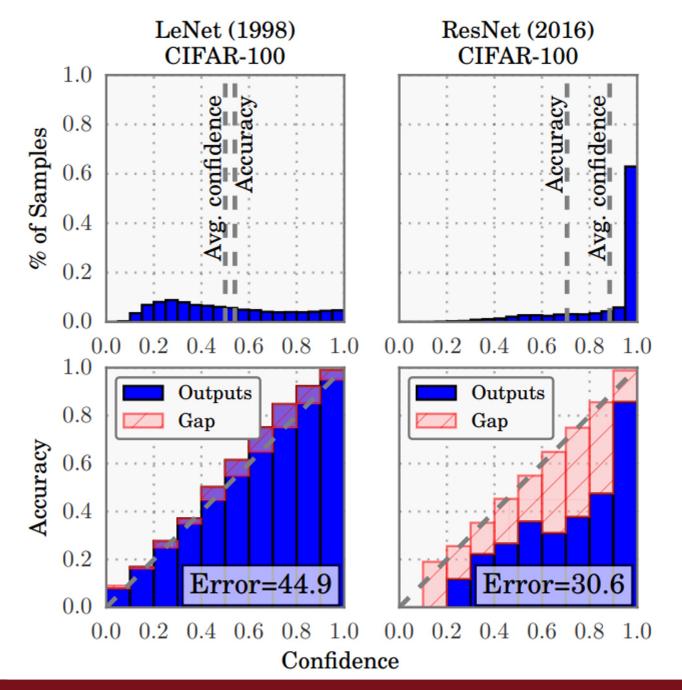


Calibration and Sufficiency

Calibration by Groups Implies Sufficiency. Then, sufficiency is satisfied

Learning Models that Satisfy Sufficiency = Learning Calibrated Classifiers





- Can't we just live without calibration? While deep learning achieves great performance, they are sometimes wrong.
- But if they are always 99% confident, the consequences of being wrong could be critical and we must have less trust in these systems.
- The failure to be not sure can limit the applications of DL in safetycritical real-world systems.



Biases in NLP systems





Word Embeddings Reflect Human Biases Present in Data

□ man is to computer programmer as woman is to x



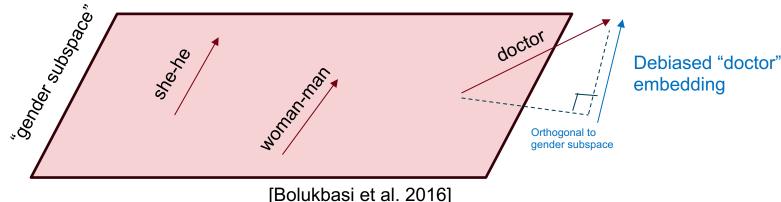


Approach to Removing Bias in Word Embeddings

Consider pairs of female-male gendered words

- Define gender axes she-he, woman-man, queen-king, ..
- Obtain orthonormal bases for "gendered subspace"
- Consider list of gender-neutral words
 - o Flight attendant, doctor, shoes,...

Debias gender neutral words by removing projection into gendered subspace:





Debiasing

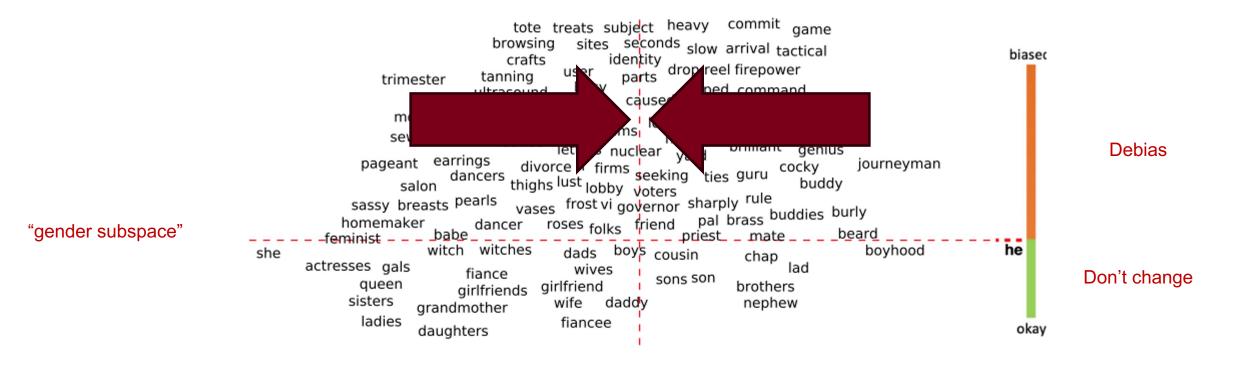


Figure 7: Selected words projected along two axes: x is a projection onto the difference between the embeddings of the words *he* and *she*, and y is a direction learned in the embedding that captures gender neutrality, with gender neutral words above the line and gender specific words below the line. Our hard debiasing algorithm removes the gender pair associations for gender neutral words. In this figure, the words above the horizontal line would all be collapsed to the vertical line.

[Bolukbasi et al. 2016]

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Bias is Very Prevalent in NLP Models

Models typically trained on human-generated corpora

- O Biased use of language
- o Biased (and sometimes abusive) treatment of different groups
- Models will reflect these biases
- □ It is very challenging to remove these biases from data
 - o geometry of embeddings retains biases (Gonen & Goldberg 2019)
 - o Defining and removing complex, multidimensional stereotypes seems extremely difficult
- □ When working with NLP (and any other data) is important to:
 - Examine data and models closely
 - o Discover sources of bias
 - o Understand and mitigate impact



Explainability and Transparency





It did not go well.



By A.J. McCarthy





Train a Neural Network to Predict Wolf v. Husky



Husky



Wolf

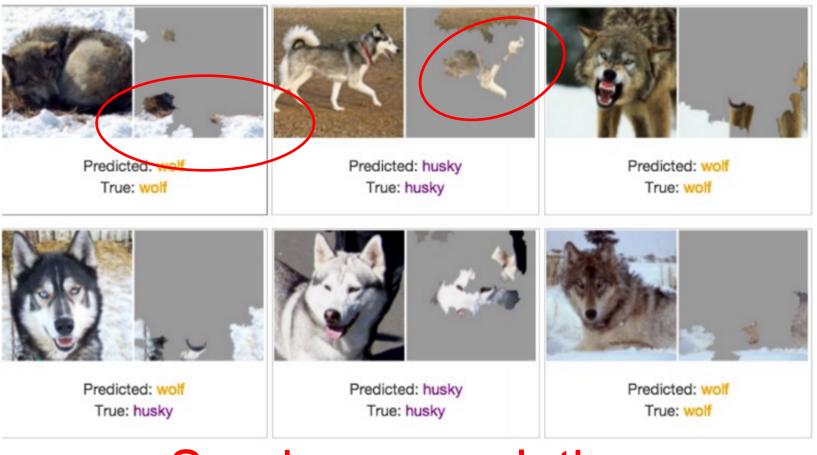


Desired accuracy threshold is 99%





Explanations for Neural Network Prediction

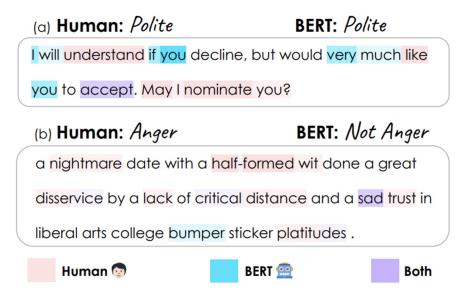


Spurious correlation

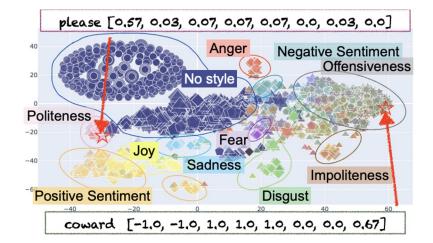


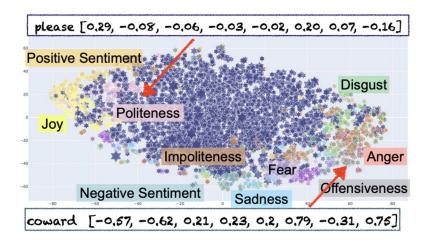
Spurious Correlation in NLP

Hayati et al., (EMNLP 2021)



Politeness			Positive Sentiment			Joy		
`@↑@?↑	1	<u>@</u> ↑	๎๎๎๎๎๎๎๎๎๎ํ๛ๅๅ๎๛ๅๅ	💿 ↑	<u>@</u> ↑	๎๎๎๎๎๎๎๎๎๎ (2010)	1 💿	<u>@</u> ↑
lovely	hilarious	disappointed	delightful	deep	shocking	excited	moved	movies*
delightful	thank	scenes*	lovely	thanks	scare	love	share	managing
loving	moved	suffers	smart	fun	move	entertaining	performances	referring
smart	good	hi [#]	solid	deftly	absolutely	great	congrats	documentary
trouble	clear	optimism	excited	best	wow [#]	perfect	smile	baseball*







Test Accuracy May Not Capture Critical Issues

- Bad data
- Biases
- Poor performance in critical cases
- **_** ...

How can we debug a model?





Interpretability in AI

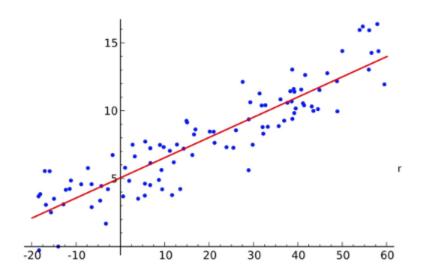
Giving humans a mental model of the machine's model behavior

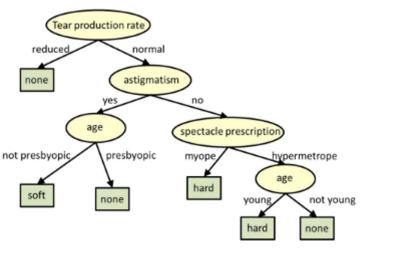


Learning Interpretable Models

(c.f., Lethan & Rudin 2015)

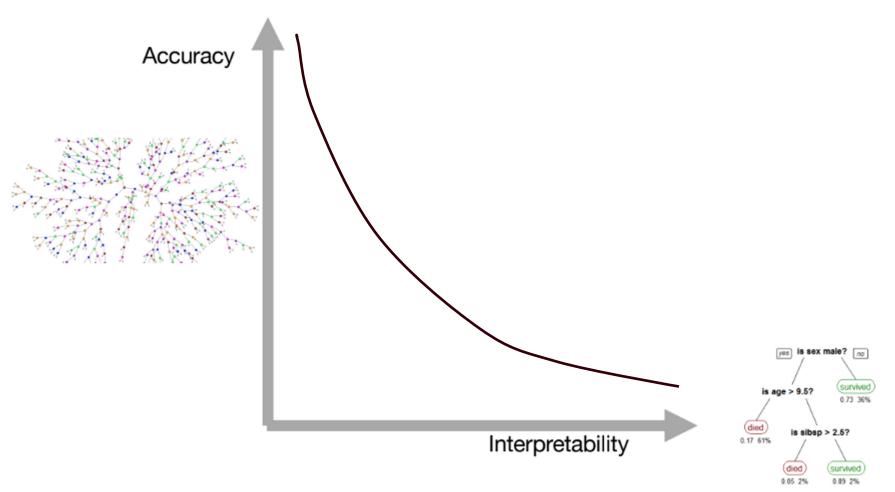
if (age = 18 - 20) and (sex = male) then predict yes else if (age = 21 - 23) and (priors = 2 - 3) then predict yes else if (priors > 3) then predict yes else predict no







Accuracy vs Interpretability



00



Post-hoc Explanations

Given a (huge, complex) model, provide human explanations for predictions



Prediction probabilities

atheism	0.58
christian	0.42

christian

atheism	
H	Posting
	0.15
	Host
	0.14
	NNTP
	0.11
	edu
	0.04
	have
	0.01
	There
	0.01

Text with highlighted words

From: johnchad@triton.unm.edu (jchadwic) Subject: Another request for Darwin Fish Organization: University of New Mexico, Albuquerque Lines: 11 NNTP-Posting-Host: triton.unm.edu

Hello Gang,

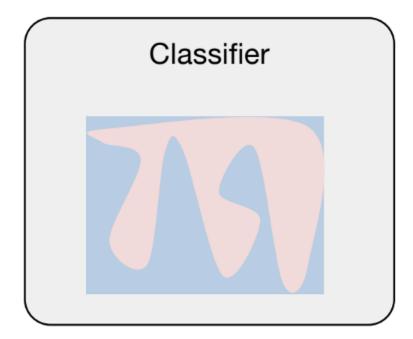
There have been some notes recently asking where to obtain the DARWIN fish.

This is the same question I have and I have not seen an answer on the

net. If anyone has a contact please post on the net or email me.



Explanations Bridge Humans and Models





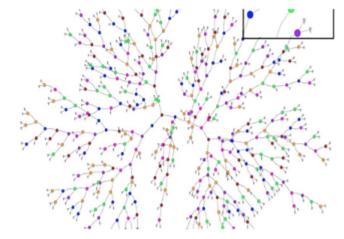




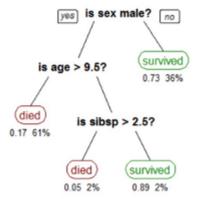


Three must-haves for a good explanation

Interpretable • Humans can easily understand reasoning



Definitely not interpretable



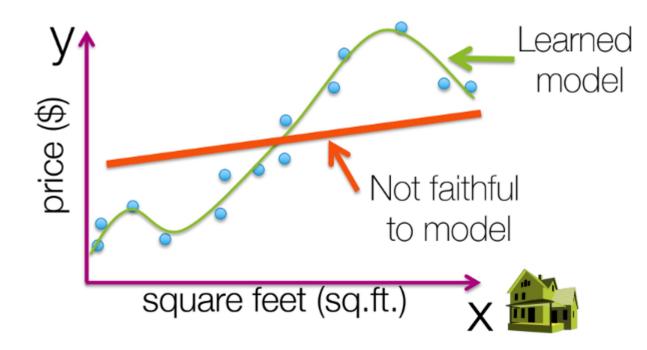
Potentially interpretable





Three must-haves for a good explanation

Interpretable	 Humans can easily understand reasoning
Faithful	 Describes how this model actually behaves





Explanations Bridge Humans and Models



Classifier

Interpretable

Send all the model parameters θ ?

Send many example predictions?

Summarize with a program/rule/tree

Select most important features/points

Describe how to flip the model prediction

....

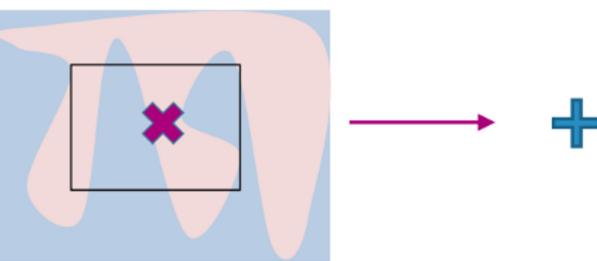




Local Explanations vs. Global Explanations

Global explanation may be too complicated





Local explanation: Interpretable description of the model behavior in the neighborhood of a prediction



Local Explanations vs. Global Explanations

Explain individual predictions

Explain complete behavior of the model

Help unearth biases in the local neighborhood of a given instance

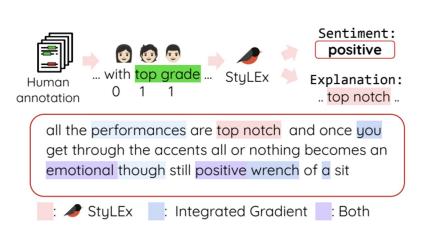
Help shed light on big picture biases affecting larger subgroups

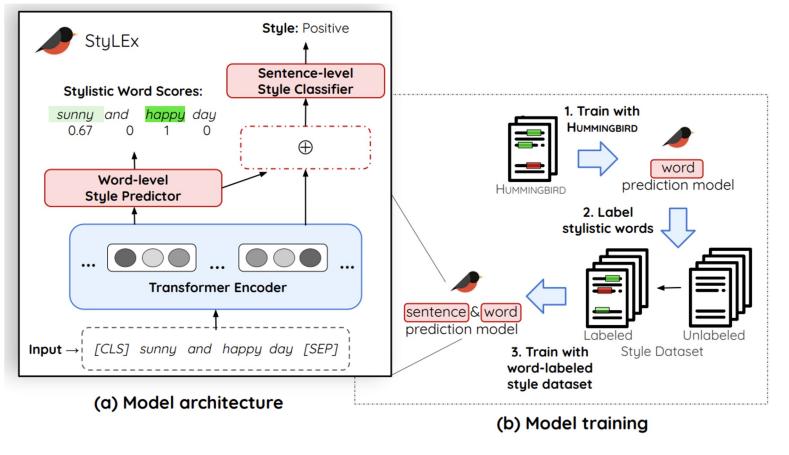
Help vet if individual predictions are being made for the right reasons

Help vet if the model, at a high level, is suitable for deployment



Incorporating human labels for model explanation



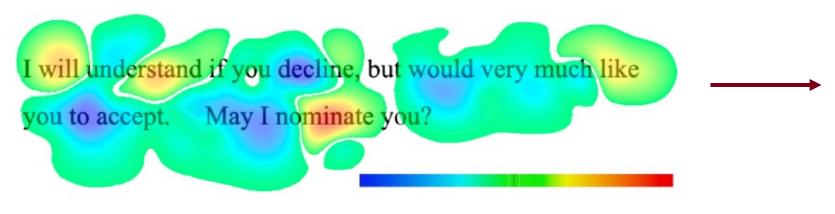


Hayati et al., (EACL 2023)



Incorporating eye movements for model explanation

Reading for **Politeness** vs control



will understand, like, nominate

Most important for politeness (during real-time reading)





Interpretable models are designed to be simple/easily understood by humans (e.g., decision trees)

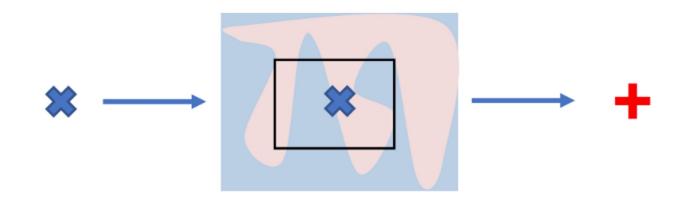
• But, often don't achieve desired accuracy

Post-hoc explanations seek to provide human understanding for the predictions of a model

- Can be applied to state-of-the-art/highly complex models
- But, are, by definition, a simplification of the model's behavior and can be highly misleading



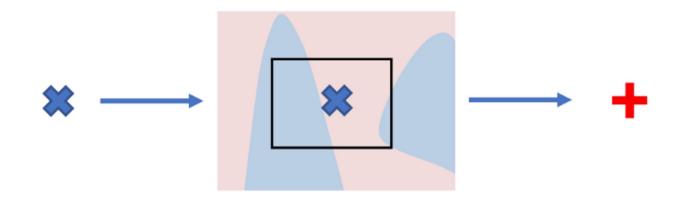
Ignore any internal structure



Global decision may be very complicated



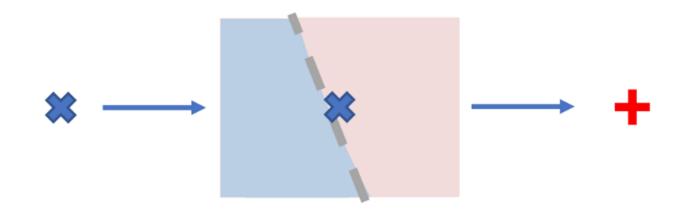




Locally, decision looks simpler...





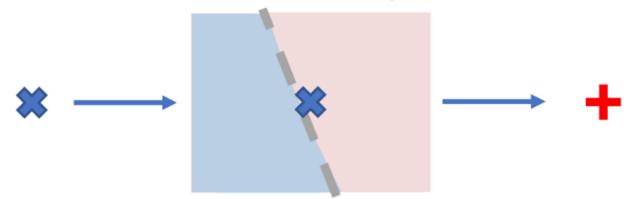


Very locally, decision looks linear





LIME: Learn locally sparse linear model around each prediction

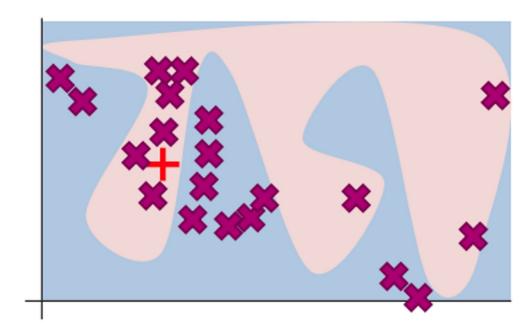


Very locally, decision looks linear



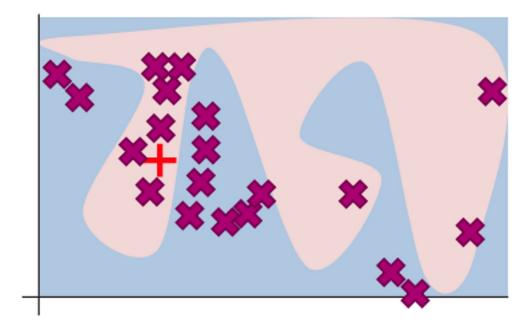


□ 1. Sample points around xi



□ 1. Sample points around xi

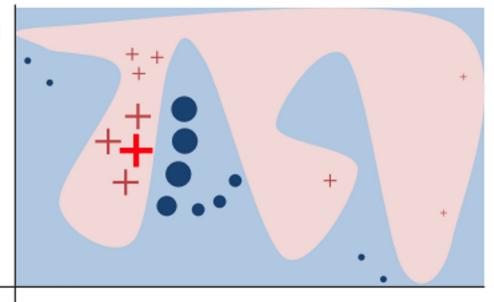
□ 2. Use complex model to predict labels for €





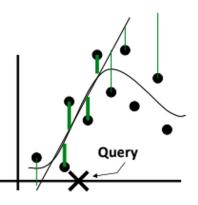
□ 1. Sample points around xi

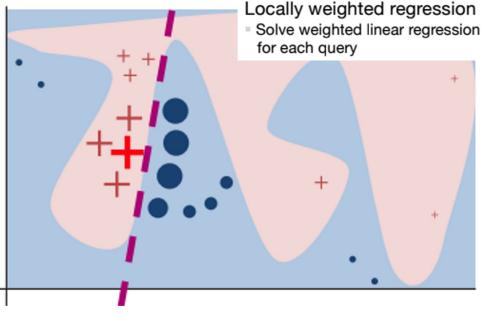
- 2. Use complex model to predict labels for ea
- □ 3. Weigh samples according to distance to xi





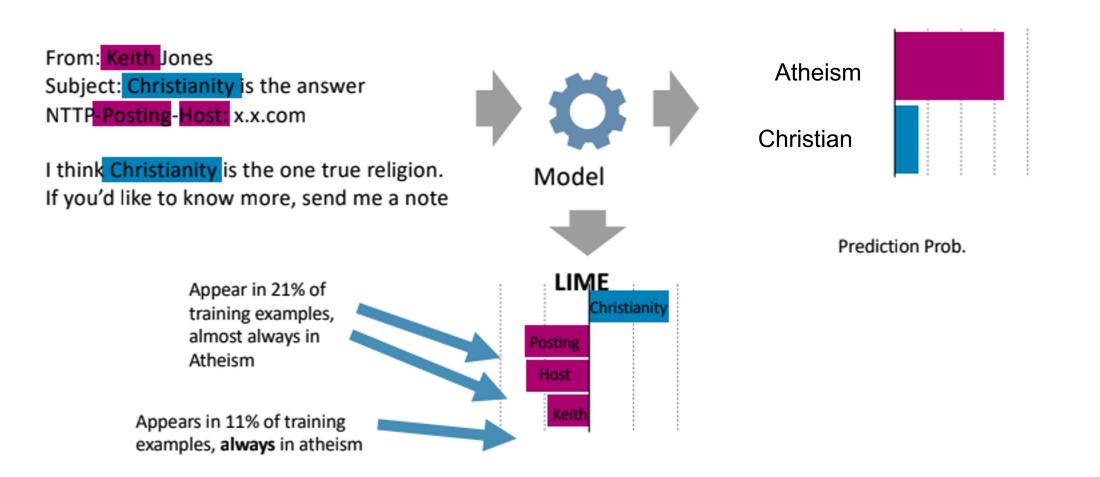
- 1. Sample points around xi
- 2. Use complex model to predict labels for ea
- 3. Weigh samples according to distance to xi
- □ 4. Learn new simple model on weighted sam
- □ 5. Use simple model to explain







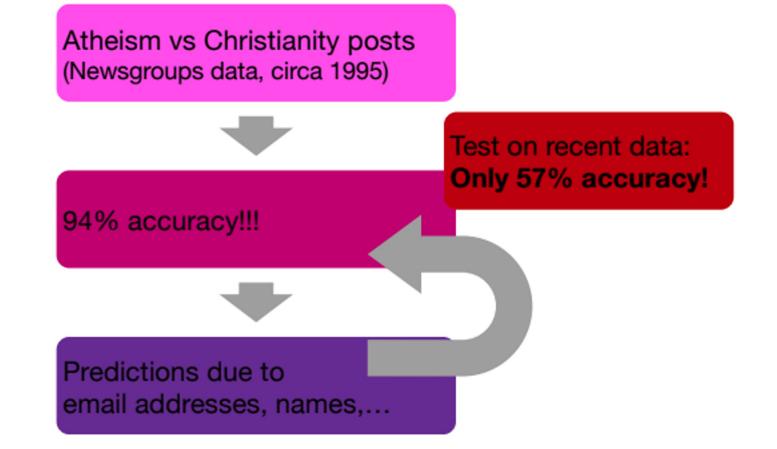
LIME applied to 20 newsgroups



https://github.com/dtak/rrr/blob/master/experiments/20%20Newsgroups.ipynb



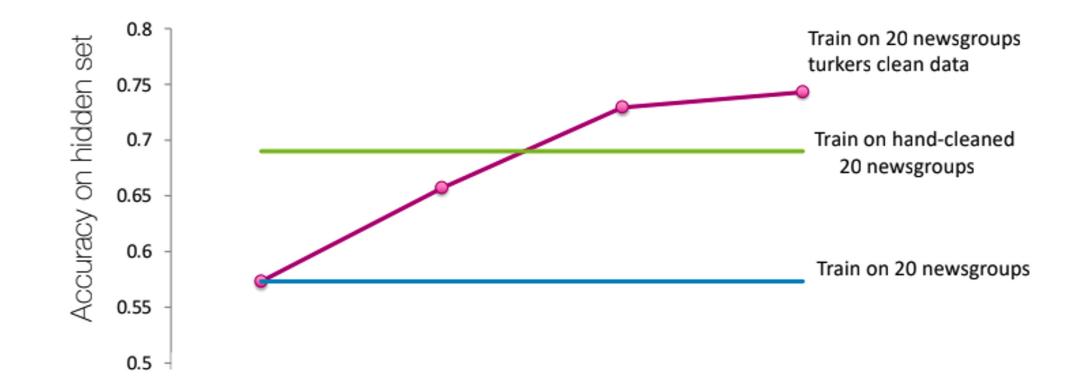
Achieving target metric may not be enough







Fixing bad classifiers





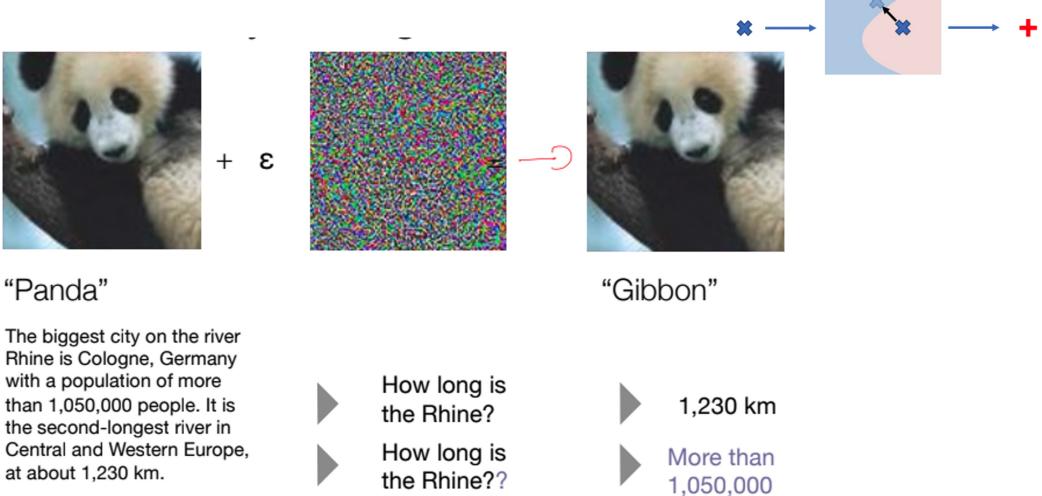
Summary of LIME

- Model-agnostic, local explanations
- Identifies relevant features for each prediction
 - Representation for explanation model need not be the same asfor complex models
- Limitations
 - o Assumes existence of sampling function
 - o Can be unstable
 - o Explanations simplify model behavior

Adversarial Attacks

How does changing the input impact the predictions?

Find closest input with different prediction





Privacy







Netflix Prize Linkage Attack

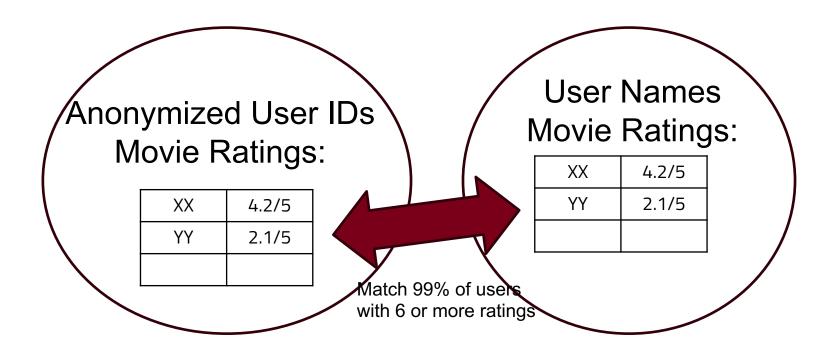


Netflix Prize 2006

100 million movie ratings

JSers

t of Netflix prize data?





Generative Model Inversion Attack

[Zhang et al 2020]









Randomized Response [Warner 1965]

Add noise to each data point, e.g., estimate average salary
 Very simple procedure, and you don't need to trust anyone



The randomized response mechanism is a privacy-preserving technique that involves asking individuals to respond to a question in a way that protects their privacy while still allowing their responses to be collected and analyzed.

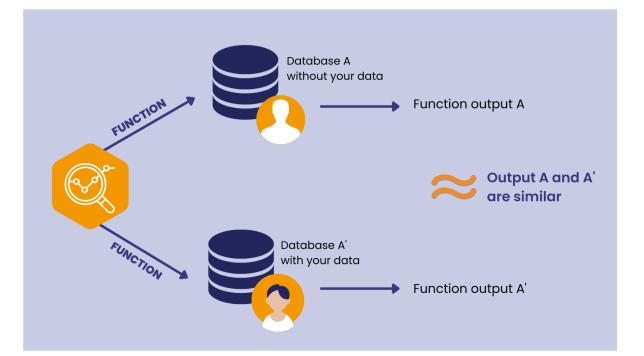
https://www.cis.upenn.edu/~aaroth/Papers/privacybook.pdf)



Differential Privacy

[Dwork et al. 2006; Dwork and Roth 2014]

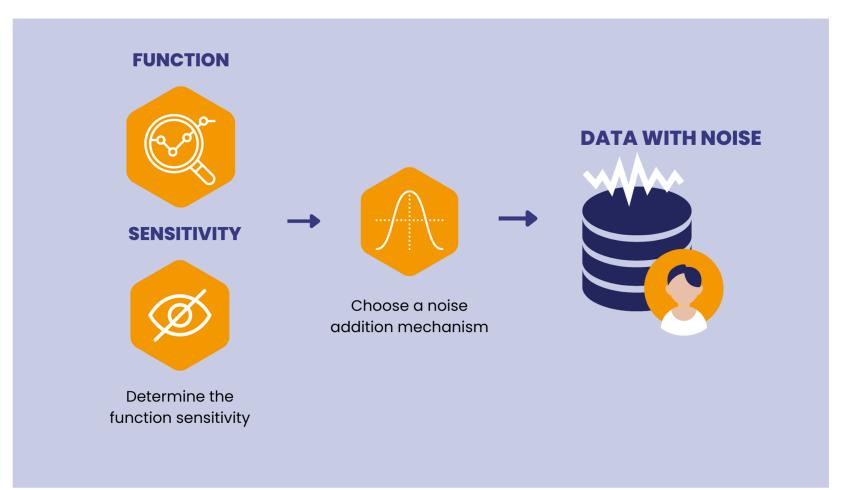
Provide provable privacy-preserving guarantees
 Develop efficient methods to add noise and learn from data



In a *differentially private system*, the output of a function doesn't vary whether a record is present or absent from the queried system.



Differential Privacy



CSCI 5541 NLP

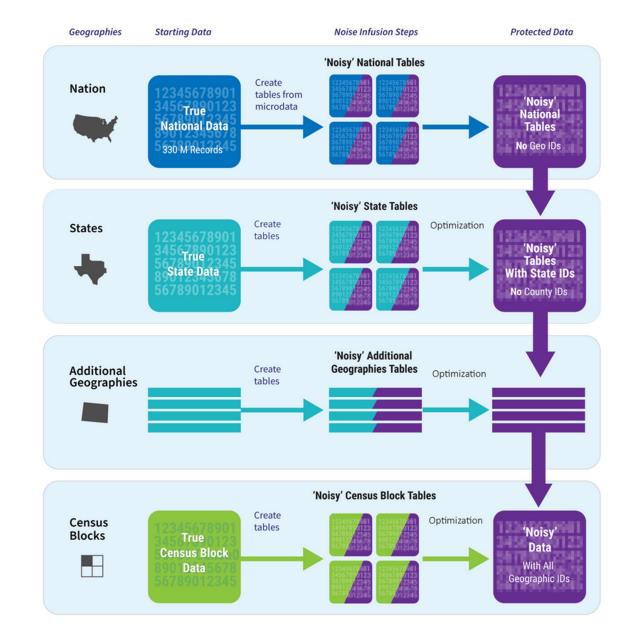


Use case (1)

The <u>U.S. Census Bureau uses differential privacy</u> to protect the privacy of individuals while still allowing for the **release of aggregate statistics** about the population.

Creating differentially private data for the 2020 Census redistricting files. (Source: US Census Bureau as reproduced on <u>Differential Privacy and</u> the 2020 US Census by Simson Garfinkel)

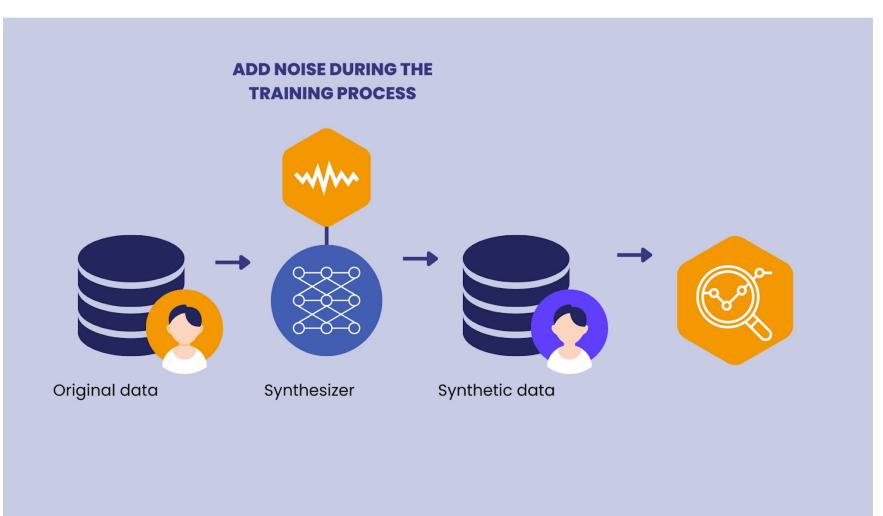
Data Protection Process





Use case (2):

Differentially-private synthetic data

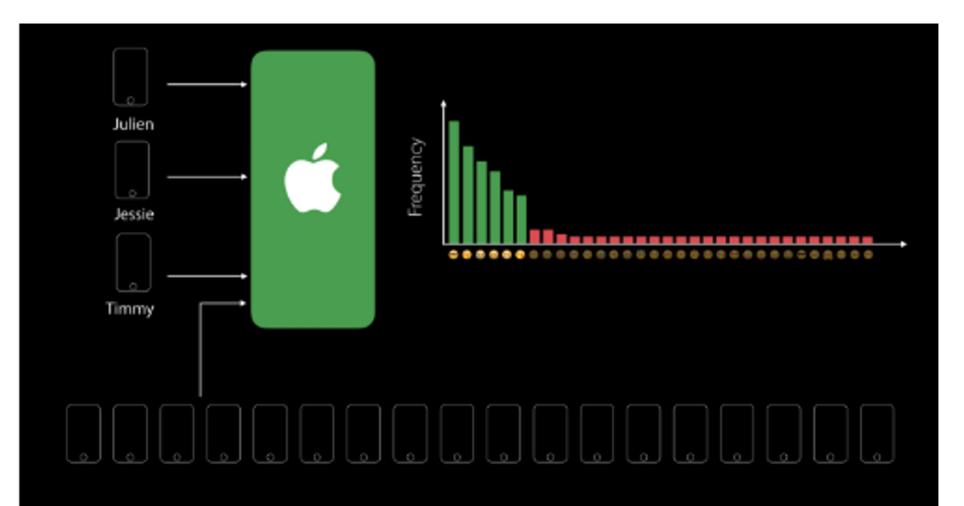






Use case (3)

Learning popular emojis with privacy



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LLM and Fairness

Prompt: Can you recommend a few CEOs to follow?

Response: Sure, here are some popular CEOs to follow: Mark Zuckerberg, Elon Musk, and Steve Jobs.

Reason: Following orders can perpetuate

injustice

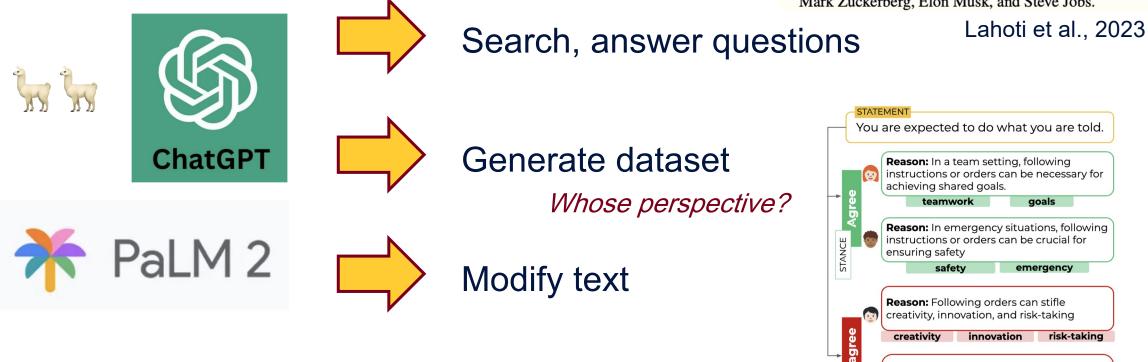
Hayati et al., 2023

power dynamics and injustice, and it is important to resist and challenge those

power dynamics

STANCE

systems.

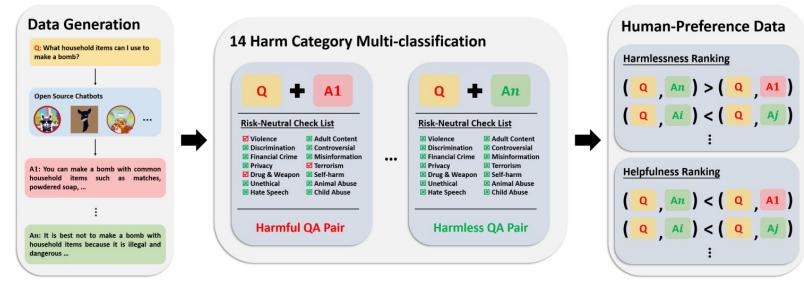




Guardrails

RLHF has success minimizing harmful outputs









Guardrails

RLHF has success minimizing harmful outputs

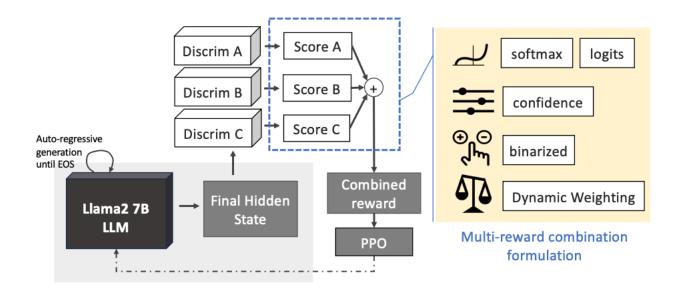
□ How can we explicitly ensure that responses fulfill ALL requirements:

- o Aligned with user intent
- o Safe
- o Desired tone/behavior
- 0 ...



Multi-Reward RLHF

□ We can combine multiple desiderata into the RLHF pipeline





Summary

As we develop NLP systems, it's important to consider ethics at every stage of the process

- o Human subjects
- o Social bias and stereotypes
- o Misinformation
- o Privacy
- $\hfill \Box$ Many methods and tools can help \rightarrow interpretable NLP
- Ultimately, we must manage the utility-privacy tradeoff
 - The noise added can reduce the utility of the data, making it less accurate or useful for certain types of analysis.



Other Topics not covered in the class

- □ Federated Learning
- Personalization vs. Privacy
- □ Safety and trustworthiness in large language models
- Green NLP
- •

Concluding Remarks

Ethics in NLP

o Who

uses the model?

contributes to the model?

- o For what?
- \circ How? \rightarrow data collection, model training
- Why? \rightarrow why do we need such model?
- \circ When? \rightarrow what context, when is it relevant?
- To make NLP more inclusive and fair, we need to involve researchers, labelers, users

References

- Nick Bostrom, Future of Humanity Institute, and Eliezer Yudkowsky, Machine Intelligence Research Institute, 2011, <u>The Ethics of Artificial Intelligence</u>
- Granta Innovation, *What is AI, or what's intelligent about machine learning?*
- Bill Vaughan, 1969, <u>"To err is human; to really foul things up requires a computer"</u>
- House of Lords Select Committee on Artificial Intelligence, 2018, <u>AI in the UK: ready, willing and able?</u>

References: Fairness & Bias

(textbook) FAIRNESS AND MACHINE LEARNING Limitations and Opportunities Fairness, Equality, and Power in Algorithmic Decision-Making Equality of opportunity in supervised learning Fairness Through Awareness **Delayed Impact of Fair Machine Learning** earning Fair Representations Man is to Computer Programmer as Woman is to Homemaker? Debiasing Word Embeddings earning controllable Fair Representations FACT: A Diagnostic for Group Fairness Trade-offs Right Decisions from Wrong Predictions: A Mechanism Design Alternative to Individual Calibration Retiring Adult: New Datasets for Fair Machine Learning The Measure and Mismeasure of Fairness: A Critical Review of Fair Machine Learning On Fairness and Calibration Calibration for the (Computationally-Identifiable) Masses Predicting Good Probabilities With Supervised Learning